



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Anil Kumar Annadata; Wai H. Pak; Mingte Chen; Henry D. Jay
Assignee: Siebel Systems, Inc.
Title: System And Method For Maintaining Real-Time Agent
Information For Multi-Channel Communication Queuing
Serial No.: 09/823,770 Filed: March 31, 2001
Examiner: Quynh H. Nguyen Group Art Unit: 2642
Docket No.: SBL0002US Client Ref. No.: SIEB060/US

Austin, Texas
June 24, 2005

MAIL STOP AMENDMENT
COMMISSIONER FOR PATENTS
P. O. BO 1450
Alexandria, VA 22313-1450


PETITION FOR EXTENSION OF TIME

Dear Sir:

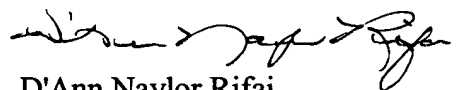
Applicant respectfully petitions for a one-month extension of time within which to respond to the February 24, 2005 Office Action, such extension allowing the undersigned until June 24, 2005 to respond.

Please charge the amount of \$120.00 as set forth in the enclosed transmittal letter.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Amendment, COMMISSIONER FOR PATENTS, P. O. Box 1450, Alexandria, VA 22313-1450, on June 24, 2005.


Attorney for Applicant(s) Date of Signature 6/24/05

Respectfully submitted,



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